QUESTIONS TO ASK POTENTIAL SUPPLIERS

Is the supplier certified by the DE Public Service Commission?

What is the total price per kilowatt-hour (kWh)?

Does the price stay the same or does it vary?

Does the price depend on usage?

What is the length of contract?

Are there any other fees such as a monthly service charge?

Is there a fee for early cancellation of the contract?

What billing options does the supplier offer?

Will you receive one bill or two?

Is there a bonus for signing up?

Are there any additional services offered?

What fuels are used to produce the electricity?

Contact name and phone number

Customer service hours